

PROTECTION OF PERSONAL INFORMATION ACT

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1. Privacy statement

Your privacy is very important to 1FINPLAN. 1FINPLAN has developed this statement to help you to understand how we collect, communicate, and use any personal information that you submit to us. For purposes of this statement, “personal information” shall be defined as detailed in the Protection of Personal Information Act 4 of 2013 (“POPI”).

2. Personal information we collect

1FINPLAN collects and processes your personal information mainly to provide financial services to you and to help improve our offering to you.

The type of personal information we collect will depend on the purpose for which it is collected and used, the specific purpose for which the information is collected will be apparent from the context in which the information is requested.

We collect information directly from you, for example when you require services from us or when you submit enquiries to us or contact us, we’ll ask for personal information, such as your name and surname, identity, or passport number, postal or street address, title, contact numbers or e-mail address.

Where possible, we will inform you what information is voluntary or mandatory for you to provide to us and the consequences for failing to provide the requested information.

We will only retain your personal information as long as necessary for the fulfilment of those purposes as have been identified by us

3. How we use your information

Resthill processes the abovementioned personal information only for the purposes which it was collected, as authorised by law or as agreed with you, for example:

- To respond to your enquiry.
- To provide services to you.
- To provide access to restricted pages on this website.
- To comply with legal requirements or industry codes.
- To compile non-personal statistical information about browsing habits, click-patterns, and access to the 1FINPLAN website

4. Disclosure of information

1FINPLAN may disclose your personal information to third parties on the following basis:

- Where we have your consent; or
- Where we are required to do so by law; or
- To our service providers who are involved in the delivery of products or services to you, where we have agreements in place to ensure that they comply with these privacy terms.

1FINPLAN – Long Term Financial Planning FSCA 15502 and Short Term Financial Planning FSCA 34707 are registered financial service providers.

www.1finplan.co.za – 012 6651790

We may compile, use and share any information that does not relate to any specific individual and retains all rights to non-personal statistical information collected and compiled by us.

5. Transfer of information

We will ensure that anyone to whom we pass your personal information agrees to treat your information with similar protection as provided for in South African laws.

6. Information security

1FINPLAN shall take all reasonable steps to secure the content of the 1FINPLAN website and the information provided by and collected from users from a wide variety of security breaches such as unauthorized access and/or disclosure, etc. However, 1FINPLAN does not make any warranties or representations that content shall be 100% safe or secure, but 1FINPLAN will have applied all necessary due care and diligence towards preserving the security of information.

Subject to the provisions of sections 43(5) and 43(6) of the ECT Act (Electronic Communications and Transactions Act No25 of 2002) - <http://www.acts.co.za/> - and the requirements for a valid electronic invoice issued by the South African Revenue Service from time to time, if applicable, 1FINPLAN is under no legal duty to encrypt any content or communications from and to users and is also under no legal duty to provide digital authentication of any pages on the 1FINPLAN website.

Users may not deliver or attempt to deliver, whether on purpose or negligently, any damaging code, such as computer viruses, robots, or spyware, to the 1FINPLAN website or the server and computer network that support the Resthill website.

Notwithstanding criminal prosecution, any person who delivers or attempts to deliver any damaging code to the 1FINPLAN website, whether on purpose or negligently, shall, without any limitation, indemnify and hold 1FINPLAN harmless against all liabilities, damages, risks and losses that 1FINPLAN and its partners/affiliates may suffer as a result of such delivery, attempt or damaging code.

Users may not develop, distribute, or use any device or program designed to breach or overcome the security measures of the restricted pages, products, and services on the 1FINPLAN website. 1FINPLAN reserves the right to claim damages from all persons involved, directly and indirectly, in the development, use and distribution of such devices or programs.

Users who commit any of the offences detailed in sections 85 to 88 of the ECT Act - <http://www.acts.co.za/> - shall, notwithstanding criminal prosecution, be liable for all resulting liabilities, losses, destruction, or damages suffered and/or incurred by 1FINPLAN and its partners/affiliates due to or related to these illegal actions.

7. Access to your personal information

You may correct any of your personal information that we hold by sending an email to

susan@1finplan.co.za

8. Changes to the statement

1FINPLAN reserves the right to amend this privacy statement at any time, without prior notice, by posting the amended statement on our website.

9. Information pertaining to the Information Officer of 1FINPLAN Long Term Financial Planning

Full name of the establishment	Long Term Financial Planning
Information Officer	Riaan Lessing
Designation	Director – Key Individual
Address	68 Metropolitan Street, Highveld, Centurion
Postal Address	68 Metropolitan Street, Highveld, Centurion 0157
Telephone	012 6651790
e-mail	riaan@1finplan.co.za
Information pertaining to the Information Officer of 1FINPLAN Short Term Financial Planning	
Full name of the establishment	Short Term Financial Planning
Information Officer	Sean Engelbrecht
Designation	Director – Key Individual
Address	68 Metropolitan Street, Highveld, Centurion
Postal Address	68 Metropolitan Street, Highveld, Centurion 0157
Telephone	012 6651790
e-mail	sean@1finplan.co.za